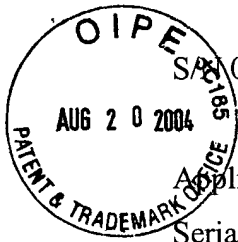


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SA 09/918,754

PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Gopal N. Iyer et al. Examiner: Ly, Nghi H.
Serial No.: 09/918,754 Group Art Unit: 2686
Filed: July 30, 2001 Docket No.: 60027.0027US01/BS00045
Title: AUTOMATED RECONCILIATION OF DIRECTED RETRY LISTS

CERTIFICATE UNDER 37 CFR 1.10:

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I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Technology Center 2600

Dear Sir:

In response to the Office Action mailed June 18, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 5 of this paper.